

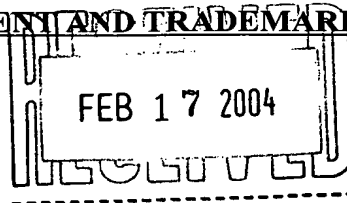
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[10191/1969]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : PELZ et al.
Serial No. : 09/913,992
Filed : March 21, 2002
For : SERVICE ELEMENT IN DISTRIBUTED SYSTEMS
Art Unit : 2857
Examiner : Jeffrey R. West



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Date 3 Feb 2004 Atty's Reg. # 36,098

Atty's Signature

MICHELLE M. CARNIAUX
KENYON & KENYON

TRANSMITTAL

SIR:

Transmitted herewith for filing in the above-identified patent application is an
Amendment.

While no fee is believed to be due, the Commissioner is authorized as necessary to
charge any fees (including any Rule 136(a) extension fees) or credit any overpayment to Deposit
Account No. **11-0600**. A duplicate copy of this transmittal letter is enclosed for that purpose.

Respectfully submitted,

[Signature] CN W 36098

Dated: 3 Feb 2004

By:

[Signature]
Richard L. Mayer
(Reg. No. 22,490)

KENYON & KENYON
One Broadway
New York, New York 10004
(212) 425-7200

CUSTOMER NO. 26646



[10191/1969]

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Date 3 Feb 2004 Atty's Reg. # 36,098
Atty's Signature MICHELLE M. CARNIAUX
KENYON & KENYON

AMENDMENT

SIR:

This paper addresses the Office Action of November 5, 2003. Initially, please
amend the above-identified application as set forth below.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this
paper.

Amendments to the Drawings begin on page 6 of this paper and include attached replacement
sheets.

Remarks begin on page 7 of this paper.